# Service Fees
## Boral Concrete

**Boral Resources (NSW) Pty Ltd**

**ABN - 51 000 756 507**
PO Box 6041, North Ryde NSW 2113

| | |
|---|---|
| **Location** | NSW Country & ACT |
| **Effective Date** | 14-Oct-26 |

| Service Fee | Service fee trigger | UOM | Rate* |
|---|---|---|---|
| **Waiting Time Fee, Normal Working Hours** | You have 30 mins. to unload a vehicle from arrival time on site. You will be charged the indicated rate for each minute in excess of the initial 30 minutes. For Cash customers, any waiting time charges will be advised at the completion of supply. | $/Minute | $3.90 |
| **Waiting Time Fee, Outside Normal Working Hours** | As above, but charged at a higher rate<br>For Cash Customers, any Waiting Time payable as per the calculation above will be advised at the completion of supply | $/Minute | $8.00 |
| **Minimum Load** | Minimum delivery charges for loads <3.0m3 will be charged as if the vehicle was carrying 3m3. (i.e. 1.2m3 despatched, an additional charge of 3.0-1.2=1.8m3 will be applied). For Cash Customers, Minimum Load Fees will be advised at the time of payment. | $/m$^3$ | $80.00 |
| **Extra cartage distance** | Rates are quoted for deliveries within 15km of the nearest Boral plant (Via the most direct route on safe public roads). Deliveries outside of this range will incur an additional charge as detailed | $/m$^3$/km | $3.25 |
| **Accelerators** | Accelerator Low Dose | $/m$^3$ | $5.00 |
| | Accelerator Medium Dose | | $10.00 |
| | Accelerator High Dose | | $22.00 |
| **Retarders** | Retarder Low dose | | $2.60 |
| | Retarded Medium dose | | $4.70 |
| | Retarder High dose | | $6.80 |
| **GP Cement** | 100% GP Cement (Up to 40MPa Max) | | $6.80 |
| **Order cancellation fee** | If an order is cancelled after 15:00 on the workday before it is due to be delivered, a cancellation fee will be applied | | |
| | Order 50m3 or less | Each | $3,105.00 |
| | Order greater than 50m3 | Each | $6,313.50 |
| **Out of Hours plant opening fee** | If the batching plant is opened at your request outside of Normal Working Hours a plant opening fee will be charged for each four hour block or part thereof. Cancellation after 13:00 on the day before the planned opening will also incur this fee. | Each | $4,000.00 |
| **Waste Concrete Disposal Fee** | A Waste Concrete Disposal Fee will be levied for the responsible disposal of concrete that is returned to the plant. Charge is per cubic metre or part thereof. | $/m$^3$ | $400.00 |
| **Pump blowback fee** | If plastic concrete is blown back from a pump into an agitator for disposal, a blowback charge will be applied in addition to the Waste Concrete Disposal Fee | Each | $530.00 |
| **Truck Standby** | A standby fee will be charged if delivery vehicles are held at the batching plant at the customer's request outside of normal working hours. (Per 30 mins) | $/ 30 Minute block | $210.00 |
| **Truck Washout Fee** | A washout fee will be charged where a load of concrete has additives that could contaminate subsequent loads (i.e. Coloured Oxide, Fibre etc.) | Each | $0.00 |
| **Admin Fee** | A fee applies for the supply of additional copies of delivery dockets, invoices and/or statements at the customer's request. Note that documents may be downloaded at no charge using Boral Connects www.boralconnects.com.au | Per Document | $20.00 |
| **Production and Transport Surcharge^** | Surcharge relating to recent escalations in global energy, commodity and supply chain costs | Per m3 | $13.44 |
| **Slump Modification** | A fee applies where an increase of slump is requested from the mix standard for <= 40MPa. (>40MPa POA) | Per 20mm increment | $4.29 |
| **Small Aggregate** | A fee for the supply of smaller aggregate mixes (i.e. less than 20mm) applies where those mixes have not been specifically quoted. | $/m$^3$ | POA |
| **Out of Hours Cartage Fee** | An additional fee will be applied where a delivery vehicle is loaded outside of Normal Working Hours. Normal Working Hours are Mon-Fri: 06:00 - 16:00<br>The following charges will be applied where trucks are loaded between the following times:- | $/m$^3$ | |
| | Mon Morning 00:00-06:00 | | $110.00 |
| | Mon-Fri Nights 16:00-06:00 | | $50.00 |
| | Sat Morning 06:00-12:00 | | Normal |
| | Sat PM. 12:00-24:00 | | $70.00 |
| | Sun & Pub. Hols. 00:00-24:00 | | $110.00 |

*All rates quoted are exclusive of GST and subject to change without notice.
^This surcharge reflects cost impacts across a range of factors which are evolving. As such, this surcharge is subject to ongoing review and adjustment at any time over the course of the quote.