

Boral Widemere Recycling Complaints Register 2026

Date / time	Method of complaint (phone, face to face etc)	Details of complainant (if given)	Nature of complaint	Action taken	Reason for no action (if applicable)	Follow up
19/02/2025	Email	Community complaint received via email relating to damage to their car which occurred offsite outside of the Wetherill Park Facility.	Other	Review of CCTV cameras, attendance of area on road that potentially contributed to vehicle damage. It was determined this area was not associated with Boral property.	N/A	Responded to community member via email.
18/09/2025	Phone call	Member of the public reported vehicle was speeding whilst in transit and debris was falling off the back of the truck.	Health and Safety	Contractor contacted to notify & investigate with driver.	N/A	Member of public emailed to provide statement & dash cam footage.
11/11/2025	EPA via phone call	The site received a call from EPA. EPA received a complaint on Tuesday afternoon about dust at Widemere on the same day (time not provided).	Dust complaint	All sprays running and extra dust suppression turned on immediately following the phone call. CCTV and weather review for the site; no issues identified that would impact dust for this day. Respond to EPA with information. No further action or follow up.	N/A	No contact details for follow up with community member